



Clinical Research Calendar Review and Analysis Office

# CRAO MONTHLY CHATTER

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UNIVERSITY OF MICHIGAN MEDICAL SCHOOL

## Analyst Chatter



## Time

CRAO is very proud of our turn around time and we would like to share the results! Our turn around time is the time our process takes from receipt a billing calendar to final approval.

### Billing Calendar Comments:

It is important to add comments to those items/ services on the billing calendar, especially to those that are sponsor paid or non-billable. Taking this proactive step, helps reduce the number of questions that occur at time of initial review by CRAO. In addition, adding comments for your research subjects in the scheduling system and/or in the research notes in Careweb/MiChart is very important.

### How to make comments on your calendar:

Right click on the item/service (not the time point) that needs a comment in the Clinical trials Edit window

Click "Add Notes To This Item"

For notes to appear on the billing calendar, type: [B] your comment here [B]

### Venipuncture:

Although Pathology is currently not charging for this service, this still needs to be added to the calendar find it quick and easy by searching for the CDM, The CDM code for this is: 30000089



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### TURN AROUND TIME



### Clinical Research Billing Guidance Page

(FAQs, Forms, Contacts etc)

\*Direct all of your clinical research billing questions to [crbissues-help@med.umich.edu](mailto:crbissues-help@med.umich.edu) and include a completed charge correction request form

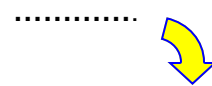
\*Direct the completed Unscheduled Occurrence Form to [crbissues-help@med.umich.edu](mailto:crbissues-help@med.umich.edu)

\*MiChart Charge Reconciliation Report request form to [crbissues-help@med.umich.edu](mailto:crbissues-help@med.umich.edu)

ALL FORMS ARE LOCATED ON THE CLINICAL RESEARCH BILLING GUIDANCE PAGE LINK ABOVE



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### MBECT TIPS and TRICKS NEWSLETTER