



CRAO

A UNIT OF THE MEDICAL SCHOOL OFFICE OF RESEARCH

Check out our website!!
<http://tinyurl.com/mbecthelp>

Access the New Platform Here:
<https://crao-mbect.umms.med.umich.edu>
Network ID: Your Uniqname, Password: Your Level-2 Password

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MBECT Tips and Tricks

The MBECT Team: CRAO-MBECT-HELP@med.umich.edu
or (734) 764-KNOW(5669)

General Tips and Reminders

- The New Year will be upon us shortly and with the coming of the New Year brings **new deductibles and co-pays for our research participants**. It is very important to remind our participants of the potential financial impact. Many times the items and services included in the research protocols are part of standard of care treatment and would be necessary even if they were not participating in clinical research. It is very important that our patient participants be well informed.
- A gentle reminder from the Revenue Cycle Research Billing Team, **please include a valid short code** with the Clinical Research Account Request Form to facilitate the timely creation of the Research Medical Record Number (RMRN).

If you do not have your short code at the time of application you may use another short code (departmental, discretionary etc.) until you receive your project short code. Thank you for your cooperation.

Training Continues!

Training is still available.

Sign up to receive training in person here:
<http://tinyurl.com/MBECT-Training>
or search for keyword CRAO on the MLearning site here:
<http://mlearning.med.umich.edu/>

• **Financials Overview:** Ask the help desk about setting up an overview of the financial modules for your department.

- If you don't see an option that works for you **don't worry!** Contact the help desk and let us know!
 - <http://tinyurl.com/MBECT-Training>

Seasonal Closing



The MBECT help desk and CRAO office will be closed in conjunction with the IRB Med holiday and seasonal closings. We regret any inconvenience this may cause. We will be unavailable to address help desk calls or emails on the following days:

- We will close at the end of business on **Tuesday, December 24th** and will reopen at start of business on **Thursday, January 2, 2014**.

All help requests will be addressed upon our return. Thank you and have safe and happy holidays!
-The MBECT Team

As always, we appreciate any form of feedback and would love to have your thoughts about how this style of communication works for you. Do you have topics you'd like addressed? Let us know! You can always contact our help desk at CRAO-MBECT-HELP@med.umich.edu or by calling 734-764-KNOW (5669) .

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OFFICE OF RESEARCH

The Clinical Research Calendar Review & Analysis Office is part of the Office of Research, where our mission is to foster an environment of innovation and efficiency that serves the U-M Medical School community and supports biomedical science from insight to impact.