MBECT Tips and Tricks

The MBECT Team: MBECT-Help@umich.edu or (734) 764-KNOW (5669)

Check out our website!!
http://www.med.umich.edu/u/
medschool-crao/mbect.htm

This Edition Features

- New Platform Highlights

- Error Message Guidance

Error Message Guidance

Contrary to common belief, not all of the communication within MBECT is specific for the University of Michigan. One frequently misunderstood example is the error message shown here.

Clicking the "Send" button generates a report to the vendor and not to the MBECT help desk. If you are encountering this message, we can address your concern with greater expediency if you click on the "View Report" button and send a screenshot to MBECT-Help@umich.edu with an explanation of what you were doing when the error occurred. Most users should be able to take a screen shot by holding Control + Print Screen and pasting the result into a word document or email.

New MBECT Platform Update !

A completely overhauled version of the MBECT application is slated to go live in the first quarter of 2013. Feedback from users has been taken into account to help minimize the pains of today's systems. Some of the new features and enhancements include:

- The need for only one password.
- Improved connectivity and fewer saving errors: the Citrix portal is being removed in lieu of a web based application.
- Simpler printing and saving to work station.
- Enhanced search functionality.
- More robust budgeting capabilities, including the ability to produce invoices and manage subject visits and milestones.
- More details coming soon!

As always, we appreciate any form of feedback and would love to have your thoughts about how this style of communication works for you. You can always contact our help desk at **MBECT-Help@umich.edu** or by calling **734-764-KNOW (5669)** .