



CRAO What Do We Do?

The Calendar Review and Analysis Office was developed to assure compliance with Medicare reporting requirements for Clinical Research. As a result the Billing Calendar (BC) was created. CRAO reviews the billing calendar for accurate items/services and time points per the protocol, consent, budget etc. to ensure all items are captured for billing purposes. This helps reduce legal consequences of non-compliant billing. CRAO addresses billing issues but **does not** perform the actual billing. We are happy to assist you with any clinical research billing issues you may have. Please complete a [CRB Charge Correction Request Form](#) and submit to CRBIssues-help@umich.edu.

CRAO also administers MBECT and provides training for staff entering billing calendars and/or enrollment into MBECT. Questions about MBECT can be directed to MBECT-help@umich.edu

Meet our newest staff members!

We would like to welcome two new members to our department Mellissa and Debbie. Melissa and Debbie will be assisting with special projects as needed.

We are here to help!!



**Outpatient Clinics
ROLLOUT AUGUST 15TH**

MiChart and MBECT Enrollment Issues

We are aware of the issues with the timing of MBECT enrollment and the creation of the LAR (enrollment record) in MiChart. Please know we are collaborating with Revenue Cycle, EThORITY, and the MiChart Core Team for solutions. We will keep you updated.

Billing and Coding Corner

DID YOU PROVIDE A SERVICE THE SAME DAY OF ENROLLMENT (signing the Consent)?

What you should do to avoid billing issues...

If you enroll a subject and they receive services the same day complete an [Unscheduled Occurrence Form](#) and send high priority e-mail subject line to include: "HUM#, Same day Enrollment" to Revenue Cycle Research Billing (RCRB) at Researchsubjects@med.umich.edu

Please submit the same day if at all possible. Submit the completed form and all questions to Researchsubjects@med.umich.edu.

The Clinical Research [Unscheduled Occurrence Form](#) is **also** used by the study team to direct a patient's unscheduled service to the appropriate payer **prior** to the charges being processed.



Michigan Budget Enrollment Calendar Tool



Is venipuncture (specimen collect) still required on Billing Calendars now that pathology is not charging for this service?

Yes, currently Pathology is in a pilot phase of not charging for the research venipuncture. At this time we recommend that this charge be placed on the billing calendar until pathology decides to permanently stop charging for this service.

More News.....

When you clone a trial in MBECT the comments now copy!

