Timeline Updates

Our vendor, eThority, unexpectedly lost a programming resource and as a result the financial component of the new MBECT platform is behind schedule. Because we value our users’ time and wish to minimize frustrations we only want to offer the product to our end users when it is at a point where all functionality is in place, is reliable, and as bug free as possible. As such, we regret that we will need to delay the training on these modules for a later date.

What this means for you: All existing functionality in MBECT will still be available as of March 11th. All data will still be converted and ready to use on this day. All future functionality should work retroactively. For example, any subjects that you enter today should be available to invoice against milestones in the future.

Here’s a look at the new timeline:

- **Present**: Training ongoing for the new platform
- **March 11th**: Clinical Trials (billing calendars) and Enrollment go live
- **April 22nd**: Training begins for Milestones and Analysis, Visit Management, Invoicing and Payments
  - **May 6th**: All modules are live

We will continue to keep everyone posted as the situation develops and appreciate your understanding as we try to deliver the best product possible.

Email Clarification

We’ve had a lot of address changes over here so we want to make sure everyone is still on the same page.

MBECT issues go to our new address:
- MBECT help: CRAO-MBECT-HELP@med.umich.edu
- Research billing issues and forms still go to the same place:
  - CRB Issues-help@med.umich.edu

As always, we appreciate any form of feedback and would love to have your thoughts about how this style of communication works for you. Do you have topics you’d like addressed? Let us know! You can always contact our help desk at CRAO-MBECT-HELP@med.umich.edu or by calling 734-764-KNOW (5669).