Help Desk Outage

The help desk will be unavailable on Wednesday, August 21st for Researchpalooza. Find all of the details online at:

http://research.med.umich.edu/researchpalooza

We hope to see all of you there!

Outside User Access

Security in MBECT has always allowed users to see only the items in their department, or part of their department. In the real world, we know that study teams sometimes collaborate with other areas and MBECT can accommodate you! Study teams can grant access to users from other areas on a study by study basis for situations where different units are working together. This is a function study teams can perform for themselves without having to go through the help desk.

From edit mode, go to the “Users & Routing” tab of your billing calendar and click “Add User”. Select your user from the list and then use the check boxes to specify what privileges they need.

View and Edit grant those rights within the Clinical Trial module. Enroll allows access to add and edit subjects entered on this study. Visit grants access to track subject progress in Visit Management. Need more information about how outside user access can work for your team? Contact the help desk for further assistance!

MBECT Tips and Tricks

The MBECT Team: CRAO-MBECT-HELP@med.umich.edu or (734) 764-KNOW (5669)

Training Continues!

- **Item Search/Pricing Tool Training**: The clinical research pricing tool disappears October 2013. We have classes available to show you how to get pricing out of MBECT. **Only one pricing tool session remains!** Sign up here:
  - http://tinyurl.com/MBECT-Training

- **Financial Overview**: Ask the help desk about setting up an overview of the financial modules for your department.
  - If you don’t see an option that works for you **don’t worry**! Contact the help desk and let us know!

As always, we appreciate any form of feedback and would love to have your thoughts about how this style of communication works for you. Do you have topics you’d like addressed? Let us know!

You can always contact our help desk at CRAO-MBECT-HELP@med.umich.edu or by calling 734-764-KNOW (5669).

The Clinical Research Calendar Review & Analysis Office is part of the Office of Research, where our mission is to foster an environment of innovation and efficiency that serves the U-M Medical School community and supports biomedical science from insight to impact.